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📍 976 ⭐ 62 📷 71

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I was warned about TLK Fusion -- and I should have listened. I paid them for almost a year and did not see any results.

My experience working with TLK Fusion was very disappointing and ultimately financially damaging to my small business.

Over the course of our 12-month engagement, I was constantly requesting clarity about what work was being performed, including timelines and documentation of outreach to retailers. Only after I withheld payment and discussed cancellation did TLK Fusion retrospectively provide a generalized "list of work" covering four months of activity -- a list that had never been shared during our engagement and contained no dates, no evidence of activity, and no noted outcomes.

When I asked questions about inconsistencies -- including the same retailers appearing on monthly updates -- I did not receive clear or constructive responses. In one exchange, I was told, "Do you think I need your \$2,000 retainer to pay my Rolls-Royce payment?" and "I'm sure you're not struggling to put food on the table." I found those comments inappropriate in a professional client relationship.

Communication became increasingly limited over time, yet monthly billing continued and I was consistently reminded to pay on schedule. I also attended a scheduled in-person meeting after being told Ken would stop by to say hello; I drove two hours for this meeting, but he did not appear.

I was told the contract was based on "best efforts." However, from my perspective this did not come with sufficient transparency about what those efforts actually were. When I later asked for documentation of work performed, I was told they were not legally required to provide written records. Based on my experience, I did not see verifiable results that I could clearly attribute to TLK Fusion's work.

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